



Police & Crime Commissioner for Cleveland
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Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel

12 November 2019

PCC's Scrutiny Programme

Purpose of Report

1. To provide members of the Police and Crime Panel with an update on the PCC's scrutiny programme.

Developments Of Scrutiny

2. Holding the Chief Constable to account is the key duty of the Police & Crime Commissioner and must encompass all of the functions of the Chief Constable and functions of those who are under the Chief Constable's direction and control.
3. The PCC has a range of scrutiny approaches in place to engage with the Chief Constable and hold Cleveland Police to account. These take place on a daily, weekly and monthly schedule and include a range of meetings, data and feedback from partners and the public.
4. Changes were made to the scrutiny regime in July 2019 that resulted in a thematic approach to scrutiny across the priorities within the Police and Crime Plan and a greater depth of information is now provided by Cleveland Police in order for the PCC to hold the force to account. The new approach can be seen in the sharper questioning and clearer minutes which are attached to the report.
5. The processes will continue to develop and it has been made clear that there will be greater use of independent scrutiny approaches such as Internal Audit (Joint Independent Audit Committee), internal scrutiny panels such as the Out of Court Disposals, the Use of Force and Domestic Abuse Scrutiny Panels as well as identifying those services which would benefit from a wider multi agency scrutiny approach.
6. Wider scrutiny arrangements are also in place including:
 - Ethics Committee

- Feedback from complaints
- Issues raised at community meetings and focus groups

7. The PCC's scrutiny programme is constantly evolving and as a result the OPCC is keen to use best practice from other OPCCs. Therefore, staff from OPCC have been to visit South Yorkshire OPCC to undertake benchmarking and to understand their approach to holding the force to account with a view to implementing best practice in Cleveland.

Scrutiny, Performance and Delivery meetings

8. Since the previous Police and Crime Panel meeting the following meetings have taken place with minutes attached at **Appendix 1 and 2**

- 2 September 2019
- 7 October 2019

9. Since the last update to the panel there has been a Working Together meeting on the 12 September 2019. The minutes are included at **appendix 3**.

10. In addition to the meetings above, the Commissioner continues to attend the following to complement his scrutiny programme:

- Daily review of the Control Room and Serious Incident Logs;
- Weekly accountability meetings with the Chief Constable;
- Attend at least one local area meeting in each of Cleveland's neighbourhood police team areas.

Finance

11. There are no further financial implications arising from this report.

Risk

12. There are no further risk implications arising from this report.

Diversity and Equal Opportunities

13. There are no further diversity or equal opportunities implications arising from this report.

Recommendations

14. That the report is noted.

Barry Coppinger
Police & Crime Commissioner for Cleveland



Scrutiny, Delivery & Performance Meeting

2nd September 2019

14:00

Cleveland Room 1

Present

Barry Coppinger - Police and Crime Commissioner
Simon Dennis - Chief Executive and Monitoring Officer, OPCC
Liz Byrne – Assistant Chief Executive, OPCC
Michael Porter – Chief Finance Officer, OPCC
Steven Graham – Assistant Chief Constable, Cleveland Police
Lisa Theaker – Chief of Staff, Cleveland Police
Will Green – Head of Corporate Communications, Cleveland Police
Jo Gleeson – Chief Finance Officer, Cleveland Police
Hannah Smith – Commissioners Officer for Communication and Information, OPCC
Elise Pout – Standards and Scrutiny Manager, OPCC
Charlotte Rumins – Community Hub Advisor, OPCC

Apologies for absence

1. Richard Lewis – Chief Constable, Cleveland Police
Lisa Orchard – Assistant Chief Constable, Cleveland Police
Brian Thomas – Assistant Chief Officer, Cleveland Police

Declarations of Conflict of Interest/Disclosable Pecuniary Interest

2. None declared.

Notes of the Previous Meeting

3. Subject to additional detail, the notes of the following meeting were approved for publication.
 - i. 19th August 2019

HMICFRS Update and Planning – PCC Scrutiny Questions

4. The PCC put the following questions and discussion points to the Force ahead of the meeting:
 - i. *An outline of the plan to address the strategic and operational risks as outlined in the Chief Constable's response to the PCC's Strategic Direction.*

ACC Graham noted that CC Lewis had tabled an initial response within the previous meeting which outlined the Force's challenges; the fundamental issues the Force were facing were structural, cultural and operational. To address these issues, a single master improvement plan is to be devised which will encompass action plans from various work streams across the Force; the

plan will be accountable through the monthly Service Improvement Board which will be chaired by CC Lewis.

To assist with the development of the plan, a consultation event has taken place internally, led by Lisa Theaker, with attendance from senior leaders to consider what the future force structure should look like. Feedback from the event suggests that the structure should be evidence based and below Chief Inspector level is required to be demand led with a focus on vulnerability. Dave Sutherland has also been tasked with developing a Neighbourhood Policing Strategy which works locally and complements national recommendations.

The PCC noted that the Force are in a time critical situation and the most pressing and urgent priority is the production of the Chief Constable's plan and diagnosis of what improvement is needed. The PCC set a deadline of Friday 6th September for an initial draft product and requested that with immediate effect, officers from the Force and OPCC have a clear line of communication.

Action: Draft plan to be shared with the PCC by Friday 6th September.

ii. To discuss the arrangements for the forthcoming PPOG meeting

ACC Graham noted that the PPOG arrangements in October are a new process and HMICFRS have not yet specified the agenda and process for the meeting. The Force's plans are to outline their current approach with a focus on the challenges the Force are facing, the plans to respond to the problems and improvements which have already been made since the inspection. It was noted that the draft HMICFRS report is expected on 2nd September which will be the first insight into the narrative around the causes of concern.

LB queried whether ACC Graham had had sight of the presentation which had been delivered following the inspection and agreed to share a copy with him to assist. ACC Graham added that the Force's plans will go beyond the HMICFRS inspection points with a focus on future transformational work to improve the Force to outstanding.

MP requested that the timelines for PPOG preparations be considered to allow ample time for the PCC to be sighted on the Force's plans ahead of the meeting. ACC Graham agreed and noted that scrutiny and liaison between the Force and OPCC should increase between the main scrutiny meetings.

iii. Initial indications of the Force's strategy to deal with the causes of concern as provided by the HMICFRS.

LT noted that an analysis of the AFIs has been conducted and some former AFIs (prior to 2015) have been historically discounted in line with recommendations from HMIFRS. The remaining AFIs and causes for concern are then to be included within the Force Improvement Plan.

Key actions to address each of the causes for concern were discussed and it was noted that:

- There will be an evidence based demand profile
- Public engagement will be linked into the broader Neighbourhood Policing agenda
- The internal and external communications strategies will be further developed
- There has been a shift away from reactive policing with a stronger focus on prevention
- Further work will take place with DSE and Counter Corruption to boost improvements to ethical behaviours

MP queried what assurances the PCC would receive in relation to the decision to historically discount the AFIs and LT provided assurances that the decision had been made following advice

- from HMICFRS and that the decision has been adopted nationally by other force areas. The discounted AFIs will be revisited by the Force to ensure there will be no negative impact.
- iv. *To outline and discuss the communications strategy around the release of the forthcoming HMICFRS Peel Inspection report.*

WG noted that comms were in the midst of developing their internal and external communications strategies. Work on the strategy would speed up following receipt of the draft report as the expected content of the final report would be better understood and analysis of the report could take place to consider how the report would be openly discussed within the public domain. Meetings have already taken place with the OPCC to ensure a joint understanding of the approach being taken the HMICFRS communications and engagement.

LB noted that it is vital for engagement to take place between the Force and OPCC Comms representatives as soon as practicable to ensure the right messages are being conveyed by both bodies and that each body has an awareness of the others' message whether they mirrored or contrasted each other.

- v. *To outline and discuss the position with previous AFIs. How many have been completed, how many are still outstanding and what are the plans to deal with those?*

It was confirmed that the approach had been discussed within previous questions, pre-2015 AFIs would be discounted and assurances would be provided to the PCC that the decision was appropriate.

- vi. *To outline and discuss the arrangements in place for future inspections.*

The PCC asked attendees what the arrangements would be for future inspections and what has been learnt from where the Force has travelled since the previous inspection.

ACC Graham highlighted the importance of the Force being open and honest going into future inspections by acknowledging any problems they have identified but also providing an outline of the plans which are in place to resolve them. The inspection should give an honest overview of the Force's position whilst displaying the governance structures and accountability measures which are in place. He added that the improvement plans which are currently in development need to be seen through but also added to in future to ensure continuous development takes place.

Any Other Business

5. The PCC noted that he added his support to a national campaign asking the government to make more funding available nationally to forces for Tasers. JG noted that the only problem it may highlight is with regards to training, if more funding is available nationally however it may mean that additional training venues are available. SG noted that Northants and Durham have rolled Tasers out to all who want them.

However, nationally there is a sense that Tasers are within the firearms remit and there is a plea that we aren't nationally changing the model of British policing style by the increased use of Tasers. Cost is also to be considered as during training, 15 cartridges are required to be fired at a cost of £25 per cartridge.

Discussions took place about the implications of rolling out Tasers within the force and it was considered whether it would be beneficial for a survey to be conducted to gather the views of the

public on Taser usage. SG noted that it may be beneficial to gather the public's views on wider areas e.g. what do the public want from Neighbourhood Policing.

Action: Potential consultation topics and questions to be drafted for consideration

SG queried whether it would be beneficial for BC, SG and LO to meet on a monthly basis. LB noted that it would be beneficial but that it would also be of benefit for SD, LB, SG, LO and LT to engage further on current matters outside of the main scrutiny meetings.



Scrutiny, Delivery & Performance Meeting

7th October 2019

13:00-16:00

Cleveland Room 2

**** DRAFT FOR APPROVAL AT THE NOVEMBER MEETING ****

Present

Barry Coppinger – Police and Crime Commissioner
Richard Lewis – Chief Constable, Cleveland Police
Simon Dennis – Chief Executive and Monitoring Officer, OPCC
Michael Porter – Chief Finance Officer, OPCC
Liz Byrne – Assistant Chief Executive, OPCC
Joanne Gleeson – Chief Finance Officer, Cleveland Police
Steven Graham – Assistant Chief Constable, Cleveland Police
Lisa Orchard – Temporary Assistant Chief Constable, Cleveland Police
Lisa Theaker – Chief Superintendent, Cleveland Police
Louise Solomon – Head of Corporate Services, Cleveland Police
Elise Pout – Standards and Scrutiny Manager, OPCC
Rebecca Lamb – Community Hub Advisor, OPCC

Apologies for absence

No apologies raised.

Declarations of Conflict of Interest / Disclosable Pecuniary Interest

None declared.

Notes of the Previous Meeting

The PCC sought an update on the use of Tasers and questioned if there had been any further consultation in the force.

The Chief Executive (CE) stated that a public consultation had taken place in North Yorkshire, he has been able to see the public consultation on the use of Tasers by the police force. North Yorkshire Police had received over 4,000 responses in a short period of time from the public.

The PCC asked the Force to explain if funding was available to fund Tasers. The Temporary ACC explained that following the death of a recent police officer, there was a lot of public call for police officers to carry Tasers. Discussions had taken place within the Force and a new modification of the STRA (Strategic Treat and Risk Assessment) had been completed. At the current time, a number of police forces were stating their use of Tasers as it was a force by force decision. Discussion took place about the most appropriate time to consult the public on the issue. The Force explained that they were awaiting the outcome of

national work prior to undertaking consultation and making a decision on the use of Tasers across the Force.

The Force Chief Finance Officer updated the PCC on the current Capital Programme to refresh old Tasers with new ones for 250 officers based in Neighbourhood roles.

Action - *The Chief Executive agreed to share North Yorkshire Police's research on Tasers to help inform any public consultation work in Cleveland.*

Police Performance and Oversight Group (PPOG) Update

The PCC sought an update on the Police Performance and Oversight Group which had taken place between the Force, the PCC and the HMICFRS on 3rd October.

The Chief Constable (CC) explained that the meeting had been a key opportunity to explain to Sir Tom Winsor that the force was moving in the right direction. The CC stated he would like to highlight the hard work that had taken place in preparation for the meeting by Lisa Theaker and Louise Solomon's teams.

The CC told the group that he would meet with HMI Phil Gormley on a monthly basis to monitor associated risks with the police force. A plan had been produced for the PPOG meeting which would be updated on an on-going basis.

The Chief Finance Officer in the OPCC sought clarification on when the updated plan was to be produced for the next PPOG meeting. The PCC confirmed that the first plan was in place and would be amended in due course. The Chief Constable also confirmed that there would be a pre PPOG meeting, possibly linking with the Executive Board, to go through the working document.

ACTION – *The information was noted and that the PPOG document would be revisited as part of the Executive Board meeting and the PCC's scrutiny meeting as appropriate.*

Scrutiny Tracker

Action - *Due to the in depth nature of the tracker it was agreed that it be updated outside of the meeting by the Chief of Staff and ACE.*

Questions

- 1. The PCC sought information on the following outcomes of Operation Phoenix updates including:**
 - **What were the start and end key measures and what has this demonstrated to the public?**
 - **Has the service to victims improved and how can this be demonstrated?**
 - **Has the previous issues for identifying and responding to risk been resolved?**

The ACC gave an update. He confirmed that Operation Phoenix was running until the end of October. There was a report produced which highlighted the weaknesses and strengths of the Operation. The CE stressed the importance of Domestic Abuse (DA) cases and how helpful they were in assisting victims. The ACC went on to highlight the positive impact Operation Phoenix had on the following areas; Clare's law, a reduction in warrants, fewer live investigations, a reduction in outstanding suspects, a decrease in the backlog of DA cases and a reduction in DA repeat rate. He explained the days of action also went well externally and internally. The PCC asked if the progress that had been made was due to Operation Phoenix or to other factors. The CE stated that additional resources also had helped as they had been directed in the correct places.

Performance data was more accessible and officers were able to see workload and suspects easier. This had led to an increased focus by officers and also creating the capacity for them to execute tasks more effectively.

The CC stressed the importance of the issue of domestic abuse and vulnerability and the message now given to officers. The PCC asked the Chief of Staff for her viewpoint from a PVP perspective. She explained that the PVP department was previously the only department that would deal with vulnerable victims and now this was being dealt with across the force.

In respect of morning Pacesetter meetings, the Assistant Chief Executive (ACC) asked the Temporary Assistant Chief Constable (T/ACC) if chief officers were still required to be at those meetings. She confirmed this was still happening and decisions were still being made at that level. She explained that specific cases were getting missed. For example, a child sofa surfing, where officers didn't link this with child exploitation.

The PCC mentioned the Police and Crime Panel in November. The PCC stated that a report should be completed to highlight the success of Operation Phoenix.

The Chief Finance Officer in the OPCC asked about the importance of the role of the funding that has gone into the work completed. Was it due to extra resources or the change in focus and mentality? The ACC suggested that this was both. He stated that financially, a lot more DA cars had gone out and that had also accelerated recruitment for more workers. In addition there were additional student officers in training.

The PCC asked the CFO for the Force to give an overview of the funding spent over the last year in relation to Operation Phoenix.

- **What are the initial proposals/thoughts for the exit plan and when will these be formally presented?**

It was confirmed that the Force were working on an exit strategy with a report expected for October 2019.

- **Reporting on the Victims Code of Practice was confirmed as being required to commence from the end of September 2019. Has this been delivered?**

The Force confirmed that the Power BI tool will provide the information required.

ACTION – *The ACE meet with the Chief of Staff to establish how dip sampling could take place.*

Questions

- 2. Priorities have recently been set by the Local Criminal Justice Board across the areas of Victims, Reducing Re-offending and Efficiency/Effectiveness. Could the Chief Constable confirm how these will be integrated and reported through the new corporate governance framework and into the OPCC?**

The force confirmed that there was a single point of contact (SPOC) in each of the different disciplines. Reporting would take place through the assurance and delivery group – Crime and Investigation.

ACTION – *The information is to be noted.*

Questions

- 3. It is recognised that Prevention is a key area of development. Within the context of Reducing Reoffending how will Cleveland Police ensure that frontline officers and staff have a working knowledge of youth triage, Divert, Restorative Justice?**

The T/ACC explained that this would need to be discussed at the next meeting as it was a work in progress.

ACTION – *To be discussed at the next appropriate meeting.*

PCC Scrutiny Questions

- 1. Match Day Policing** – The PCC sought clarification on the following: What are the charging rules? Are they being applied by Cleveland? Are we maximising our income under these current arrangements? How long does it take to recover costs?

The PCC asked the force about the expenditure for Match Day Policing to enable an informed response to a survey from the APCC that was conducted by PCC Tim Passmore. The PCC asked the Force what the rules are, how much we are entitled to obtain from football clubs and how football clubs pay the force for the supply of officers.

The ACC explained that there was a National Charging Agreement in place for all forces and football clubs. He stated that football clubs should follow the national guidelines but some don't always adhere to them. Every police force has a footprint in which they can charge full or partial costs depending on how many officers are used and when. Each individual club was responsible for assessing Threat, Risk and Harm. The police force then reviewed their decision and checked their resources. For example, for the Middlesbrough vs Millwall game that was played recently, Middlesbrough Football Club asked the police for officers to be present. On a game day such as this, the officers would be given phases; pre match, match and post-match. The payment would relate to officers covering Middlesbrough town centre, the match itself and the exit from the stadium and surrounding areas.

Humberside Police Force was to conduct a review in mid-October and the ACC confirmed he would be reviewing that for any learning for Cleveland.

In terms of outstanding costs, it was confirmed that there were no outstanding invoices from the Force's local football clubs.

ACTION – *The information was noted.*

PCC Scrutiny Questions

- 2. Brexit – Police Contingency Planning** - The PCC sought a full briefing on operational readiness to include current risk and resourcing impacts bearing in mind the threshold for central funding.

The PCC asked the ACC what the current state was with regards to Brexit. The ACC explained that we continued to attend local resilience forum meetings, review national guidance and local needs assessments were being implemented.

ACTION – *The information presented was noted.*

PCC Scrutiny Questions

3. **Proceeds of Crime** - How much has the Force received from Proceeds of Crime – to include gross and net income.

The PCC asked the CFO from the force what the figures looked like for this year. She explained that we have received no funding from the Home Office this year yet. Last year the force were given £185,000 and by the end of the year it was £512,000.

Any other business

None received.



Working Together Meeting

12 September 2019

1pm – 3pm

Cleveland Room 1 – Cleveland Community Safety Hub, Hemlington

**** DRAFT FOR APPROVAL AT THE NOVEMBER MEETING ****

Present

Barry Coppinger – Police and Crime Commissioner
Liz Byrne – Assistant Chief Executive, OPCC
Elise Pout – Standards and Scrutiny Manager, OPCC
Supt. Alison Jackson – Local Policing North, Cleveland Police
Rachelle Kipling – Commissioners Officer for Victims, OPCC
Sarah Wilson – Commissioners Officer for Consultation & Engagement, OPCC
Denise Holian – E-Cins Project Manager, OPCC
Simon Smart – Teesside Violence Prevention Project Manager, OPCC
Jay Hosie – Redcar and Cleveland Council
Marc Stephenson – Stockton Council
Nicholas Stone – Hartlepool Council
Charlotte Rumins – Community Hub Advisor, OPCC (Minutes)

Apologies for absence

Roni Checksfield – Hartlepool Council
Kay Dargue – South Tees Youth Offending Service
Jane Hill – Middlesbrough Council
Julie Pearce – Middlesbrough Council

Declarations of Conflict of Interest/Disclosable Pecuniary Interest.

6. None declared.

Notes of the Previous Meeting

7. The notes of the following meeting were approved for publication.
ii. 25 June 2019

Neighbourhood Policing Update

8. Alison Jackson attended the meeting to provide an update on Neighbourhood Policing. Neighbourhood officers are now slowly returning to neighbourhoods as a task force to deal with issues such as executing drugs warrants. As the neighbourhood capability expands, there will be a shift towards problem solving with a focus on missing from homes. Views will also be sought from communities and Local Authority partners on what they would like to see from neighbourhood policing, this will be done via electronic survey.

9. AJ provided an update in Dave Sutherland's absence and confirmed that there are plans in place to reopen Loftus Police Station. Once this has been done, an ASB officer from the Local Authority will co-locate within the station to boost partnership working. There are currently discussions on-going with Middlesbrough Council in relation to the town centre team, a further update is to be provided in due course.
10. The PCC queried whether demand exceeds supply with officer's wanting to return to neighbourhoods. Alison provided a brief update on some of the issues the force have faced with returning officers to neighbourhoods, some officers have been reluctant to move away from shift working and frontline policing but it was noted that there currently aren't enough spaces available for those who want to return to neighbourhoods.
11. It was noted that it is unlikely that all of the former neighbourhood officers would return to neighbourhoods, the approach will be refreshed through demand modelling and considering how neighbourhood policing should look locally. Some of the former neighbourhood officers would be placed back into the teams but some of the neighbourhood officers would not have previously worked within neighbourhoods or may be newly recruited.
12. The PCC noted that numbers of PCSOs had now started to drop due to the shift in their employment as full time police officers and AJ noted that one PCSO per ward appears to be a realistic expectation going forward.
13. MS noted that Council representatives appreciate the value of PCSOs as points of contact and OCGs must be a focus from neighbourhoods going forward. NS echoed MS comments and noted that a key issue in Hartlepool was in relation to drugs, it was noted that the Sergeant and Inspector from Cleveland Police's drugs unit recently met with Council Leaders and it was noted that the unit haven't been operating within Hartlepool.

Action – Neighbourhood policing priorities to be revisited within the meeting following partners' consultation.

Single Online Home Update

14. EP delivered a presentation on the Single Online Home Service on behalf of the Force. It was noted that the system is not a new way of working and it will not replace 999 or 101 but it would act as an additional route for communication with the Force.
15. The key benefits of the system were outlined and it was noted that it is an easy to use internet portal which will provide advice and triage guidance which supports the public with reporting and redirects them to partner agencies where appropriate.
16. The system will have a six phase soft launch with the system having additional capabilities and reporting categories available after each phase.
17. The PCC queried whether there had been any analysis on the categories which were accessible via the system. AJ noted that the categories listed appear to be being implemented in order of ease to assist with limiting potential teething problems. Some of the initial phases include categories (e.g. requesting fingerprints) which could already be done online and the system would be pulling these capabilities together in one place.
18. The system would potentially take some pressure off 101 calls but the demand would still be there for the back office functions to THRIVE the report and prioritise the response. An automated

response is provided via email when reports were made which contained a crime reference number should the reporter need to re-contact the Force to request an update.

19. Each area of business had a specific lead as well as a lead at an operational level to ensure the information provided is accurate at a local level. MS noted that if assistance was required from Local Authority partners re information sharing they would be happy to assist.

Action – Benefits plan to be requested and shared with meeting attendees. A further update was to be provided on the system within the December meeting.

Violence Reduction Strategy Update

20. SS discussed the update he had provided within the previous meeting and it was noted that the first sessions of the ACEs training has now taken place. Feedback from the sessions has been positive and potential areas for improvement have been identified.
21. The impact of the training would be considered following the first tranches of training provision. Following the session, a survey would be conducted to receive feedback on whether the training has impacted working processes of the professionals who have attended and whether the learning points from the sessions have been adopted.
22. County lines training sessions, co-facilitated by Barnardos, was to be delivered in October and would provide a general awareness for practitioners but would also focus on the process for professionals locally who may potentially identify a victim. The training delivered will be practical with the hope of having a greater impact.
23. Mentoring training sessions were also to be delivered in schools to train staff as mentors for identifying young people at risk. Places for each of the training sessions will be limited to around 5 per agency for each session to ensure staff from all agencies can be trained.
24. It was noted that there was legacy work on-going around the Knife Angel relating to victim awareness, knife crime awareness and different schemes coming out of the awareness of the Knife Angel which would form part of the prevention strategy.

Action – Noted

Community Engagement (hand-out)

25. SW noted that community engagement formed a large part of the PCC's diary commitments. The hand-out circulated amongst the meeting papers highlights some of the key concerns which members of the public had highlighted through various PCC community engagement routes such as Your Force Your Force meetings, summer events consultation stalls and Crucial Crew.
26. Some of the key concerns highlighted included: drugs (dealing and use), off-road bikes, speeding, 101/Control Room and anti-social behaviour. Engagement had taken place with retailers and a newly established retail crime team is working to target repeat offenders. Work is also on-going in rural areas to combat rural crime; this includes regular operations in areas such as Eston Hills and Guisborough Woods.
27. Victim focus groups were conducted to gather views of victims on their experiences with Cleveland Police. A key theme from these sessions was that victims understood the demand on resources but they would have welcomed clear and realistic timescales at the point of reporting the incident.

28. The PCC queried whether local authorities had begun consideration in relation to Council Tax increase and it was noted that this has not yet been considered. The PCC noted that his intention is to consult with members of the community and local authorities and gather their views on an increase.

Action - Noted

Community Trigger (hand-out)

29. RK discussed the documentation which had been circulated amongst the meeting papers. It was noted that Community Trigger is on the agenda for the next Victims and Witness' Group and requested that local authority representatives ensure they are able to provide a brief update on their adoption of the recommendations from the Victims Commissioner's report – Anti Social Behaviour – Living a Nightmare.

Action – Noted, more in depth discussion to take place within the next Victims Group.

Integrated Community Safety Teams

30. The PCC noted that the Hartlepool Community Safety Team have recently put out a press release which outlined the benefits of the integrated community team. NS noted that the integrated team was still operating effectively. He added that the four officers who have returned to Hartlepool neighbourhoods are committed but their capacity is stretched; the two ASB officers were also at capacity with their workloads. Hartlepool Council were going to be conducting consultation with victims to feed into the scrutiny process of the integrated team.
31. JH noted that Redcar were currently in the early stages of piloting an integrated community safety team with Loftus Police Station being the first area of co-location for an integrated team with a Monday to Friday presence. It was noted that NAPs are intended to continue.
32. MS noted that Stockton Council benefit from a constructive relationship with Stockton response teams. Four council ASB officers were already based within Stockton Police station; their location could potentially be altered so they were based within the same office as neighbourhoods to act as an integrated team. Stockton Council was also considering how integrated teams could include the Force, health services and council teams etc. to act as a holistic hub.

Action – Noted

Funding Opportunities and Update on Home Office Funding

33. LB discussed the potential for collective working on applications for funding opportunities, consideration is to be made into upcoming funding opportunities to allow organisations to work together to develop well-co-ordinated county-wide bids.

Action – Noted

Approaches to Joint Commissioning in 2020/21 – For Discussion

34. LB noted that a joined up county-wide approach to commissioning could potentially be the most effective way of working going forward. Key priorities for each of the areas were to be discussed to evaluate the gaps in each of the areas and work collectively to jointly commission services.

Action – Noted

Approaches to Multi-agency Scrutiny – For Discussion

35. LB discussed opportunities to triangulate information provided to the PCC through the PCC scrutiny programme alongside the data and information local authorities received through their own scrutiny processes. The approach would allow the PCC to become aware of specific issues (e.g. what's working well re: areas such as ASB and what can be improved locally and hold the Chief Constable to account.

Action - Noted

E-Cins Update

36. Densie Holian attended the meeting to provide an update in relation to E-Cins. DH noted that over the summer an E-Cins update letter was circulated to all E-Cins steering group members and CSP leads. It was noted that Inspector Scott Cowie had now been appointed as the police lead for E-Cins.
37. DH discussed various case studies which outlined the effective use of E-Cins assisting with the resolution of issues (such as ASB) the individuals concerned had experienced. The system allowed professionals to resolve the issues whilst linking in with the victim and the information from both sides was then kept in one place. Updates available on E-Cins allowed different services to link together and view each other's updates to gather a whole picture of the case and assist with the resolution in their specific areas.
38. E-Cins was currently being piloted within the IOM team in Hartlepool and the Cleveland Divert team were also using E-Cins as their sole case management system. The system has been used effectively by the Divert team with some features of the system which other teams haven't yet utilised being used by Divert. NS noted that the Hartlepool ASB team also now used E-Cins as their sole case management system.

Action - Noted

Forward Work Programme

39. The PCC noted that the next meeting will be held on the 5th December and requested that partners submit any topics, risks or opportunities they wish to discuss ahead of the meeting.

Action

Any Other Business

40. No items were raised for discussion under any other business.

Date of Next Meeting

41. The next Working Together meeting has been scheduled for 13:00, Thursday 5th December 2019 and will be held in Cleveland Room 1, Cleveland Community Safety Hub.

